

PlayHQ - Registrations Now Open!

We're excited to announce that **registrations are now open** for the 2025/26 season! We have already seen thousands of participants complete their registration for the first time in PlayHQ.

Whats different this season

Registrations this year look a little different. **Each club will now create their own registration form**, rather than participants registering directly through Basketball England's website.

Benefits:

- **Streamlined fee collection:** Clubs can collect their fees at the same time participants register with Basketball England, meaning participants only register once
- **Complete data capture:** Collect everything you need from participants in one registration process
- **Improved club management:** Better control over your membership data

 [Watch our step-by-step video guide on how to set up your registration form](#)

Your updated **registration process allows clubs to collect fees directly**, offering participants a variety of modern and flexible payment options.

Benefits:

- **Upfront Payments:** Clubs receive payments immediately, reducing the need for volunteers to chase outstanding fees.
- **Flexible Payment Options:** Participants can pay using popular methods like Apple Pay and Google Pay.
- **Instalment & Deferred Payments:**
 - **PayPal Pay in 3:** Families can split registration fees into three equal payments over time, while clubs get paid upfront.
 - **Deferred Payments:** Clubs can set a deposit now and collect the remaining balance closer to the season start.
- **Free Xero Integration:** Enjoy automatic reconciliation of payments with your Xero accounting software.

PlayHQ Training Update

We've successfully completed **two rounds of training** for the PlayHQ rollout to all clubs, don't worry if you missed out recordings are available:

1. [Round 1](#): Introduction to PlayHQ & setting up your organisation
2. [Round 2](#): Getting registration-ready for the new season

Support for Your Members

If your participants are unsure about how to register or how their membership works, we've created a comprehensive guide to help them through the process:

 [Player Registration Guide](#)

Additional Support Resources

For more information on PlayHQ and frequently asked questions:

- [PlayHQ & Basketball England Membership FAQ's](#)
- [PlayHQ Support Site](#)
- [PlayHQ YouTube Channel](#) - featuring a library of helpful setup videos

Still Have Questions?

Our support team is ready to help! [Contact us](#)

Thank you for your continued partnership in growing basketball across England. We're here to support you every step of the way.

Best regards,
PlayHQ